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| **Role Title:** | Maintenance Operations Control (MOC) Engineer |
| **Location:** | Guernsey |
| **Reports To:** | Maintenance Operations Control (MOC) Manager |
| **Hours:** | Full time, Shifts |
| **Role Purpose:**  This role is to support the Aurigny fleet to ensure compliance with UK CAA Part CAMO, Part M and Part 145 regulation requirements.  The MOC Engineer acts as the focal for day to day fleet technical issues, working with colleagues in operations, flight operations, CAMO and Part 145 maintenance organisations to maximise aircraft availability, minimise disruption and ensure safe performance of maintenance, for the continuous airworthiness of the Aurigny fleet. | |
| **The Role:**   * Liaises with internal and external part 145 aircraft maintenance organisations, ensuring that all work performed complies with the CAME and CAMO technical procedures, including the acceptance of post maintenance aircraft. * Delivers company procedures and documentation training to internal and external part 145 aircraft maintenance organisations. * Conducts Daily calls, meetings, generates reports and updates, and liaises with internal and external stakeholders e.g. Materials, Planning, Technical Support/Technical Services, aircraft manufacturer and equipment OEMs. * Liaises with technical and airworthiness colleagues to address queries between maintenance and engineering. * Liaises with aircraft manufacturer and equipment/component OEMs when required. * Tracks fleet status and provides updates as required, coordinating with maintenance organisation personnel and Operations to maintain the flying programme. * Monitors aircraft messages, faults, and flight crew reports. Provides advice and technical support and direction to flight crews and engineers for in service defects. * Responds to technical issues away from base including AOG and disruption situations and coordinates required actions, including provision of troubleshooting advice and AOG recovery planning. * Liaises with Operations / Network team responsible for operating network, and works with Technical Planning to develop short and medium term plans. Updates day to day plans with regard to current aircraft technical and operational status. * Coordinates short term maintenance activities and work assignment for scheduled and unscheduled work (including additional work requests / engineering orders) up to annual / base check visits. Monitors previous day / overnight activity, ensuring allocated work is performed as required. * Coordinates and manages campaign plans / special activities such as fleet engine change programme, working with Technical Services and Technical Planning depts. * Controls daily checks.      * Monitors and coordinates aircraft ADDs ensuring all defects are rectified in a timely manner, and to prevent use of RIE process. * Monitors Repetitive Defects and coordinates response, including creation and issue of work orders / instructions to Part 145 maintenance organisations using the OASES MMS. * Monitors materials forecasts and works with Materials Panning dept to ensure material and tooling availability for scheduled and unscheduled requirements. * Monitors fleet utilisation and maintenance forecasts with Planning and Operations with due consideration to aircraft configuration. * Manages the recording and analysis of technical delays and contributes to the technical reliability function and continuous improvement of Technical Dispatch Reliability (TDR). Ensures correct allocation of delay codes, challenges incorrect delay code allocation by Operations as necessary, and leads technical delay analysis meetings. * Works with Technical Services / Data Management team to ensure availability and use of approved data at all times, including electronic access such as maintenance laptops. * Works with Technical Services on engine condition trend monitoring, oil consumption monitoring, and other preventative / predictive maintenance tools and methods. * Works with Technical Services to ensure accurate update of aircraft damage control charts and repair files. * Supports Flight Operations / Fleet Managers / Technical Pilots on technical subjects relating to joint procedures and documents like MEL. * Coordinates with the Safety and Compliance dept for issuance of one off authorisations according to procedures. * Contributes to safety and compliance activities as required, including the supporting of technical investigations into hazard/occurrence reports, and audit findings. * Supports the development and application of Flight Data Monitoring (FDM), including monitoring for maintenance alerts / messages / events and liaison with the Safety dept for coordination of follow up action where required. * Supports Emergency response procedures. * Records costs and expenditures when required and makes decisions based Commercial awareness to support the business. * Involved in management of change and risk assessment processes used for charter flights, new route launches, wet lease flights, etc, and involved in set up and support of outstation support contracts. * Produces reports and information to MOC Manager, Head of Continuing Airworthiness, and other internal and external stakeholders. * Deputises for MOC Manager. * Supports other tasks or projects as required as the role and responsibilities may change in line with the job function. | |
| **Essential Skills/Experience:**   * Part 66 B1 or B2 licence preferably with ATR72 rating * Strong knowledge of Part M and Part 145 * Excellent IT and communication skills * Minimum of 5 years aircraft maintenance experience within MCC or line maintenance * Strong organisational skills with good attention to detail | |
| **Desirable Skills/Experience:** | |
| **Professional and/or regulatory requirements:**   * Regulatory training - Part M (Part CAMO), Part 145, SMS - (will be provided) * Mandatory training - Human Factors, EWIS, ETOPS, FTS - (will be provided) | |
| **All about you:** Friendly, approachable, keen to support your colleagues and the Company wherever possible and beyond the requirements of your role. You will take pride in delivering a high level of customer service both internal and external and be willing and able to adapt to change. A supporter of our VALUES both internally and externally is paramount to you succeeding within our Company. | |

***PROUD OF YOU PROUD OF OUR AIRLINE***

*Our* ***PEOPLE*** *have the potential to achieve, to soar higher and further than they believed possible.*

*Our culture is one of* ***RESPECT****, inspiration and excellence from the ground to the clouds.*

*With their energy and commitment, our teams on land and in the air make our airline* ***OUTSTANDING****.*

*We operate with integrity, transparency, honesty and dependability; we stand* ***UNITED*** *as one. Safety is paramount, central to everything we do.*

*We are prepared to go the extra mile to* ***DELIVER*** *a service to our customers that we are PROUD of.*