



CANDIDATE PACK

**AdoptionUK**  
Together we're family

## Message from our Chief Executive



Dear Candidate,

Thank you for your interest in the role of Children and Young People Support Worker (Connected and Adoption Alliance, North Wales) at Adoption UK.

We are delighted you have chosen to explore a career with us, and I hope that the information in this candidate pack is valuable in your application.

Adoption UK's vision is for an equal chance of a bright future for every child unable to live with their birth parents, and we are the leading charity providing connection, support and advocacy for adoptive families.

Created in 1971; we provide a strong supportive community and the largest voice of adoption in the UK. Our community is connected by the need to understand the challenges of adoptive and kinship families and to celebrate the rewards together. Our services are unique because they are developed by, for and with adoptive families and adopted people.

We offer hope and understanding by providing vital support, training, community, and voice to all those involved in adoption, including prospective adopters, adoptive families, adopted young people and adults, and professionals. We are increasingly working to support kinship care families.

We campaign tirelessly to ensure that adoptive and kinship families receive the support they need to thrive. Our best advocates are parents, adopted people and the professionals who support them, and we ensure their voices are heard by policy and practice decision makers.

Within this pack you will find the following:

- Our values and purpose
- Our benefits
- The application process
- The role profile for the position you are interested in.

I would also encourage you to visit us on the following platforms:

- Website: [Adoption UK Charity](#)
- YouTube: [Adoption UK - YouTube](#)
- Facebook: [\(6\) Adoption UK | Facebook](#)
- Twitter: [Adoption UK \(@AdoptionUK\) / Twitter](#)

I wish you every success in your application.

Emily Frith

CEO

## Our Purpose

To secure the right support at the right time for the children at the heart of every adoptive and kinship care family.

## Our Vision

An equal chance of a brighter future for every child unable to live with their birth parents.

## Our Values

### We are Open

- We champion every adoptive and kinship care family – we value diversity, equality and inclusion.
- We're honest about the realities of adoption and kinship care, and about what needs to change.
- We work constructively with others – we stand up for great ideas, good decisions and excellent support for families.

### We are Stronger Together

- We pioneer peer support in adoption and kinship care.
- We enable families to build, and draw strength from, their networks.
- We work with families to build an expert case for better support.

### We are Determined

- We won't stop until every adoptive and kinship care family has what they need to thrive.
- We will empower every adoptive and kinship care family to ask for, and get, what they need.
- Together, our community is a powerful force for change in the lives of the children we love.

## Our Mission

In pursuit of our mission we:

Provide peer to peer support through our online information, message boards, helpline and different levels of individual support, depending on need. All those providing this support communicate from their lived experience of adoption and/or professional expertise.

Influence decision makers through the knowledge and experience of our members and the wider adoption and long-term fostering

communities. We carry out research, develop case studies and contribute to empirical evidence of what it is like to be an adopter or long-term carer of a child who is unable to live with their birth family in the 21st century.

Provide training and publications that set out to inform adopters, carers and professionals alike of the neurological and psychological effects of early childhood trauma and attachment difficulties. Adoption UK helps parents and carers to transform the lives of children, so that they can better overcome and come to terms with what has happened in their lives.

## Our Strengths

### Empowering

We seek to empower the adoptive and kinship care families and individuals we exist to support. We want to equip those who wish for it with the knowledge, support and resources they need to secure the best for themselves and their families.

### Lived experience

90% of our staff, volunteers and trustees are personally connected with adoption and kinship care, as adopters, carers or as adopted people. We draw our expertise from the heart of the community we serve to bring the lived experience of adoption and kinship care into every part of our work

### Four Nations

We work across the whole of the UK. We have national teams in each country and tailor our programmes to take opportunities and address priorities in each nation. We align our work to make sure that our collective resources, insights and experiences combine to help adoptive and kinship families thrive, wherever they are.

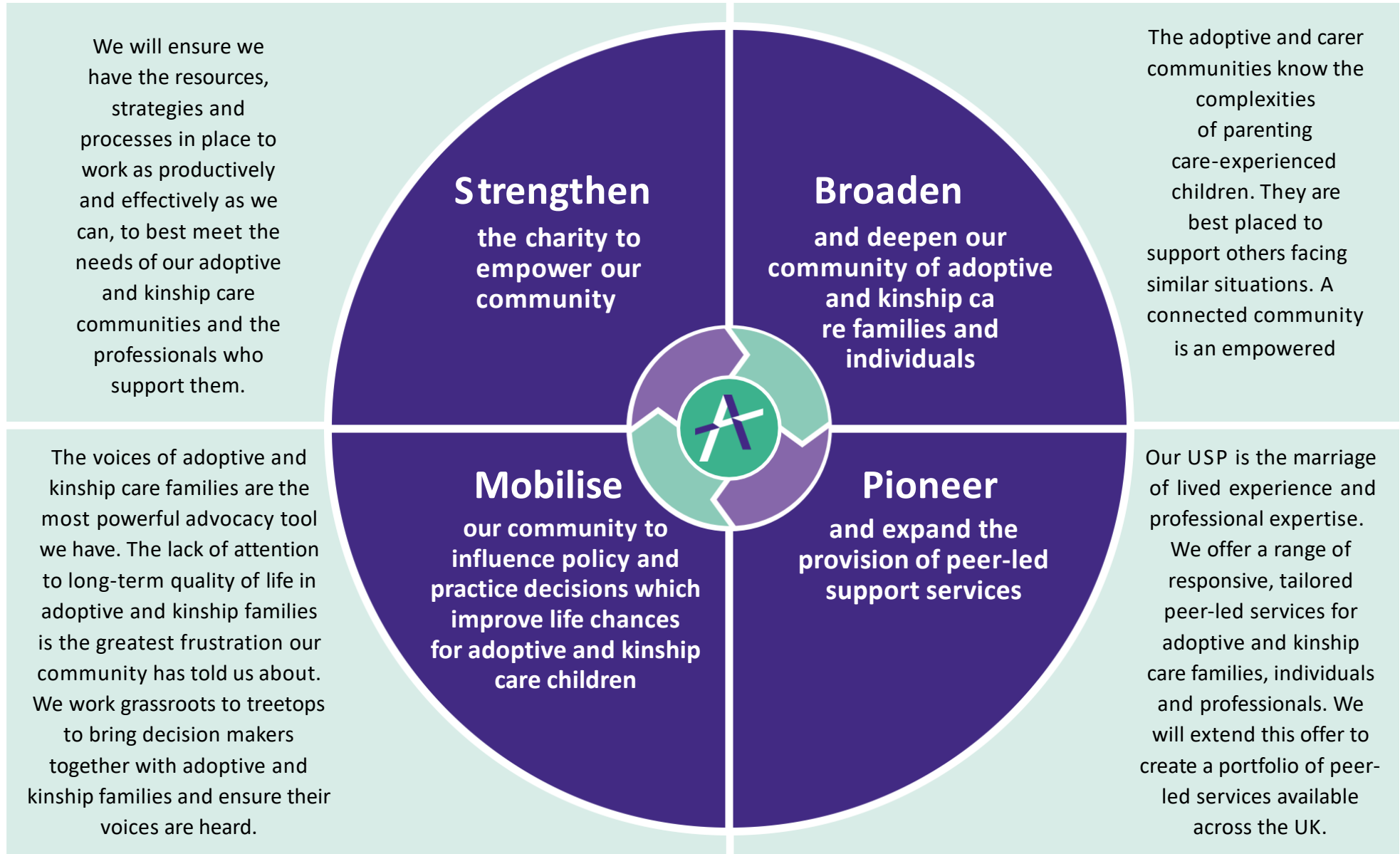
### Equality, diversity and inclusion

We are committed to inclusion across our staff, volunteer and membership bodies. We are working proactively to enhance an organisation culture which celebrates the diversity of the adoptive and kinship community. We want to ensure that everyone we work with feels respected and supported, independently of race, sexual orientation, gender, language or ability.

## Partnerships

We value partnership. We know that priorities for adoption and kinship care families affect many other communities, and we can often achieve more for our community by making common cause with organisations and individuals which share our values

# Empowering our community





Job Title:	Children and Young People Support Worker (Connected and Adoption Alliance, North Wales)
Responsible to:	Connected Lead Worker
Reflective Practice Supervisor:	Adoption Alliance Lead
Hours of work:	<p>An average of 25 hours a week, worked flexibly to meet service needs</p> <p>You will work a mixture of evening work (2-3 x 2 hour evening sessions per week), plus one full weekend per month, with the rest of your hours worked flexibly during the week. Generally, you will work between 20-25 hours most weeks, with one week per month requiring you to work 35 hours (this includes the full weekend hours).</p>
Location:	<p>This is a Wales-based post, so the successful candidate must reside in the North Wales area.</p> <p>The role will involve hybrid working - a mixture of home based and community working, with one day a week in our Prestatyn office (or other agreed location to enable face to face meet ups with colleagues)</p>
Contract Type:	Permanent
Grade / Salary:	Grade 2.5, FTE salary of £23,310 per annum (actual salary for 25 hours per week is £16,650 per annum)

#### KEY RELATIONSHIPS:

- Connected Lead Worker
- Adoption Alliance Lead
- Adopted children and young people and their families
- Education specialist
- Children and Young People's Services Manager
- Head of Service Wales
- Director for Wales

#### PURPOSE OF THE ROLE

- To support the delivery of 'Connected' and monthly meetings for children and young people, and the Adoption Alliance Project (which is supported by the National Lottery Community Fund)
- To work closely with the Connected Lead Worker and the Adoption Alliance Lead to support and enable young, adopted people in North Wales to participate fully; and to support the delivery of both projects and for children and young people to participate using either Welsh or English language as they choose.
- To support the Lead Worker to run Connected sessions, and help facilitate young people's involvement in making change in the way adopted young people are treated in education settings through the Adoption Alliance project.
- To support the Children and Young People Service Manager in delivering other aspects of the CONNECT Service, such as supporting delivery of Adoption Awareness Training; creating content for the CONNECT website; and supporting the CONNECT Voices Youth Council.

- Partners will include the North Wales Adoption Service, National Adoption Service, the Education Departments of each of the 6 local authorities across North Wales, and ESTYN.

## MAIN DUTIES

- To work with the Connected Lead Worker/Adoption Alliance Lead to deliver Connected sessions and Adoption Alliance services across North Wales, and in particular to assist with the groups and support young people to achieve their goals.
- To provide support to the development, delivery, and promotion of both services, including planning of an annual programme of group sessions and activities for delivery, and purchasing and preparing resources.
- To support the Connected Lead Worker/Adoption Alliance Lead in undertaking the processing of referrals and initial engagement with young people.
- To support the Connected Lead Worker/Adoption Alliance Lead to work with the young people and their families to establish whether the service is appropriate for them; and to agree measurable outcomes in line with the guidance provided for the Regulated and Inspection Social Care 2016 Act for adoption services.
- To support the Connected Lead Worker/Adoption Alliance Lead to maintain agreed levels of contact with young people and their adoptive family, as long as they remain registered with the services.
- To work closely with the Connected Lead Worker/Adoption Alliance Lead to book venues, take bookings for sessions/training, and gather output and outcome data from the project.
- To support the creation and review of individual support plans for children and young people, session plans and risk assessments, and to input these onto our data system
- To support young people who wish to have their voices heard, in national and regional forums.
- To demonstrate a willingness to learn and to participate in regular reflective practice sessions, to enhance skills and service delivery

## CRITERIA

Knowledge and Experience	<ul style="list-style-type: none"> <li>• Experience of supporting children and young people in variety of group settings (Essential)</li> <li>• Experience of working in a children and young people's setting such as youth work, education, health and social care work, community services, etc. (Essential)</li> <li>• Sound knowledge of the principles of youth work, with some understanding of adopted or looked after children. (Desirable)</li> <li>• Experience of the use of technology to record and communicate (Essential)</li> </ul>
Qualifications and Education	<ul style="list-style-type: none"> <li>• Qualified in youth work (Desirable) Level 3 or above</li> <li>• Alternatively, a relevant equivalent qualification to a minimum of Level 3 or higher (Desirable)</li> </ul>
Skills and Abilities	<ul style="list-style-type: none"> <li>• Excellent communication and interpersonal skills (Essential)</li> <li>• Ability to relate to children and young people (Essential)</li> <li>• Ability to work under own initiative, as part of a team and with external stakeholders (Essential)</li> <li>• Car owner/driver and willing to travel across the region (Essential)</li> <li>• Understanding and empathy towards issues of concern for adopted children and young people and their parents or willingness to learn (Essential)</li> <li>• Professional, positive, and motivated attitude to work (Essential)</li> <li>• Ability to speak Welsh is desirable, and respect for and willingness to learn the Welsh language is essential</li> <li>• Demonstrated skills in supporting children and young people on an individual basis (Desirable)</li> <li>• Good time management and ability to manage a diary and evidence work (Essential)</li> </ul>
Accountability	<ul style="list-style-type: none"> <li>• Shared accountability with the Lead Workers for the support and safety of the children and young people attending groups.</li> </ul>
Behaviours	<ul style="list-style-type: none"> <li>• Takes pride in Adoption UK and promotes its values and mission in all interactions with external stakeholders.</li> <li>• Demonstrates commitment to equality, diversity and inclusion in all aspects of role at all times.</li> <li>• Contributes to an open and honest culture</li> <li>• Encourages challenge and creativity, transparency and consistency.</li> <li>• Leads by example.</li> <li>• Offers outstanding service to members.</li> <li>• Promotes cross functional team working, sharing skills and knowledge</li> <li>• Communicates clearly, seeking clarity when unclear and valuing the opinion of others.</li> <li>• Valuing the opinion of others. Treating colleagues and other stakeholders with respect.</li> <li>• Takes pride in own development, committed to achieving high standards and agreed objectives</li> </ul>

*This role profile is a guide to the nature of the work required and may involve other such duties as deemed necessary by the organisation. It is not wholly comprehensive or restrictive. The role profile will be reviewed with the post-holder at significant points for the organisation. The post-holder is expected to abide by all organisational policies, codes of conduct and practice, and to work within a framework of equal opportunities and anti-discriminatory practice.*



## The Application Process

### Application Stage

Applications should be made via our website: <https://www.adoptionuk.org/jobs-page>. Please click on the role you are interested in and download the Role Profile, Application Form and Diversity Monitoring Form BEFORE clicking on apply. Once you have clicked apply you will be asked to complete your name and contact details. You will be able to attach the Application Form, Diversity form and a covering note on the next page.

The Application Form must be completed in full, giving details for all employment (voluntary and paid), training, and any gaps in employment, however small, such as a university gap year, a period of unemployment or if you have travelled abroad. The supporting statement is an instrumental part of the application and shortlisting process so please give as much detail as possible, reasons for applying and information on how your experience, knowledge, skills, and abilities for the role. Please also give any dates you will not be available or might have difficulty with the indicative timetable below.

In accordance with the Data Protection Act, the information you provide in your application, and in any accompanying papers, will be used to assess your suitability for the post advertised. It will not be released to anyone who does not require it for this purpose. If you are employed, this information will form the basis of your employment file within Adoption UK, otherwise it will be destroyed six months after the post is filled. To read our Privacy Policy in detail please click [here](#).

If you require any adjustments in order to complete the application form or if you wish to receive the application form in an alternative format, please email [peopleservices@adoptionuk.org.uk](mailto:peopleservices@adoptionuk.org.uk) or telephone 01295 752253. If you have an agency or educational contact who you wish to be involved in your application, please provide us with their details and explain to what degree you wish them to be involved.

### Diversity and Equality Monitoring

Adoption UK is committed to eliminating discrimination and encouraging diversity amongst the workforce. We ensure that our methods of selection are fair and that they are solely based on merit, objective role related and ability to do the role.

We are obliged to ask you to complete the Diversity Monitoring Form, but you are not obliged to completed it. The intention of monitoring is to identify if there are difference success rates, which will allow us to take action to ensure that no group is treated unfairly.

The data will only be used for general statistical and monitoring purposes. The data will be kept separately from your application and will not be used in assessing information on your application form

If you are happy to complete the form, please email the form to [peopleservices@adoptionuk.org.uk](mailto:peopleservices@adoptionuk.org.uk). [Please do not attach it to your online application.](#)

### Keeping in touch

We will stay in touch with you by email during the recruitment process. Please check your emails regularly, including your junk folder, so you don't miss a message from us. However, we may need to call you so please ensure there is at least one contact number provided on the application form.

### Shortlisting

Shortlisting will take place on 27<sup>th</sup> May 2025, and you should be notified of an outcome within fifteen working days of the closing date.

The panel will shortlist based on those applicants who best meet the criteria for the role.

### Interview Process

The interview date will be 5<sup>th</sup> June 2025. Interviews will either be face to face or by video conferencing. You will be asked a number of competency questions and for some roles you may be asked to undertake assessments tasks, which could include a presentation, data, or job specific selection tasks.

If you have a disability which may affect your application or interview, please let us know of any additional arrangements you require. People conducting your interview may not have had an experience with your disability, so please ensure you have explained all of your requirements, even ones which may seem obvious.

### After your interview

We aim to let you know the outcome of your interview as quickly as possible by telephone/email, followed with a conditional offer to the successful candidate(s).

If you are not successful and would like some feedback, please email [peopleservices@adoptionuk.org.uk](mailto:peopleservices@adoptionuk.org.uk)

### Pre-employment checks

If you are successful, we will contact you for the following information:

- Proof of eligibility to work in the UK (we don't support sponsorship requests)
- Proof of address
- References
- Criminal record
- An overseas police check (If you are not currently living in the UK or have spent significant time overseas)
- Verification of your qualifications and registration with relevant professional bodies, if required for the role

You will receive an email with a link to Checks Direct to complete the registration. Please ensure this is completed as soon as possible to avoid any delays.

If you are on the DBS Update Service we will seek your authorisation to view your information on the website. We will also need to see a copy of your DBS certificate.

For Scotland you will be required to have an appropriate PVG

Please note that carrying out these checks may take some time, and we cannot offer you a start date until they are complete.

### References

If you are successful we will contact you for two referees. One reference must be from your most recent employer or education establishment. The second reference may be from a previous employer or a professional character reference. We cannot accept references from a family member.

### Probation Period

For successful candidates it is the policy of Adoption UK to operate a probationary period. This is usually six months.

### Timetable:

The closing date for this role is 20<sup>th</sup> May 2025. However, Adoption UK reserves the right to end the application period sooner so we would recommend you complete the application form as soon as possible,

The date(s) scheduled for interviews will be 5<sup>th</sup> June 2025. These dates may be subject to change and applications will be advised in advance should this happen.

### Queries:

If you have any queries on any aspect of the recruitment process please contact People Services either by email [peopleservices@adoptionuk.org.uk](mailto:peopleservices@adoptionuk.org.uk) or telephone 01295 752253.

If you would like additional information or wish to have an informal discussion about the role, please email at [people.services@adoptionuk.org.uk](mailto:people.services@adoptionuk.org.uk)

Adoption UK positively embraces flexible working recognising that employees may wish to balance work and family/home life.

We are committed to safeguarding and promoting the welfare of children and young people and expects everyone working with us to share this commitment.

## FAQ

### Why do you need to check my eligibility to work in the UK?

In order to comply with legislation, all employers in the UK are required to make basic document checks on every person they tend to employ for paid or unpaid work. We have to ask all applicants who are offered a role to provide proof that they can be legally offered unpaid work in the UK. If we do not see satisfactory documentation, the opportunity to volunteer may be withdrawn or terminated.

### Why do I need a DBS before I can work for Adoption UK?

It is standard practice for anyone working in the charity sector to have an enhanced DBS or PVG in place if they are going to be working with children or vulnerable people. In 85% of DBS applications, it can take around a week for a DBS to be completed. However, sometimes this can take longer and unfortunately you will not be able to join us until it has been completed.

### What if I have content on my DBS/PVG?

Depending on the nature of your conviction, we will do a risk assessment against the role you have applied for. We appreciate honesty.

### What benefits do Adoption UK offer?

Some of our benefits are:

- Generous annual leave which accumulates with service
- Office closure over the Christmas period
- Enhanced Family Friendly Policies
- Hybrid and flexible working
- Enhanced Sick pay
- Support through our Employee Assistance Programme
- Discounts of big name retail and Leisure through our Advantage Scheme
- Eyecare vouchers
- Free will writing service

### What will happen to the information on my form?

Information about you will always be treated in strict confidence. All information with regards to recruitment will be collected, stored and used in accordance with the Data Protection Act 1998. The data will be used to assess your suitability for the role you have applied for.

Unsuccessful applications will be stored for six months before being confidentiality destroyed. Successful applications will be transferred to a personal file.

Please see our [Privacy Notice](#) for further information

### About DBS (England, Wales and Northern Ireland)

A DBS check is required for all roles with Adoption UK. This is a standard requirement for all staff and volunteers at charities or voluntary organisations which work with children or vulnerable people.

Applying for a DBS check is a straightforward process, but you should allow some time for your application to be processed and your DBS form to be issued.

### How to apply

We use OnlineDBS to conduct the checks for us. You will be emailed a link to access and complete the registration process. Adoption UK will then use the documents you will provide during your interview in order for the relevant checks to be made.

The applicant must try to provide documents from Route 1 first.

#### Route 1

The applicant must be able to show:

- one document from Group 1
- 2 further documents from either Group 1, or Group 2a or 2b

At least one of the documents must show the applicant's current address.

#### Route 2

If the applicant doesn't have any of the documents in Group 1, then they must be able to show:

- one document from Group 2a
- 2 further documents from either Group 2a or 2b

At least one of the documents must show the applicant's current address.

#### Route 3

Route 3 can only be used if it's impossible to process the application through Routes 1 or 2.

For Route 3, the applicant must be able to show:

- a birth certificate issued after the time of birth (UK and Channel Islands)
- one document from Group 2a
- 3 further documents from Group 2a or 2b

Group 1: Primary identity documents		
Document	Notes	
Passport	Any current and valid passport	
Biometric residence permit	UK	

Current driving licence photocard (full or provisional)	UK, Isle of Man, Channel Islands. Paper counterpart to the photocard driving licence will not be valid	
Birth certificate – Issued within 12 months of birth	UK, Isle of Man and Channel Islands – including those issued by UK authorities overseas, for example embassies, High Commissions and HM Forces	
Adoption certificate	UK and Channel Islands	
Group 2a: Trusted government documents		
Document	Notes	
Current driving licence photocard (full or provisional)	All countries outside the UK (excluding Isle of Man and Channel Islands)	
Current driving licence (full or provisional) paper version (if issued before 1998)	UK, Isle of Man, Channel Islands	
Birth certificate – issued after time of birth	UK, Isle of Man and Channel Islands	
Marriage/civil partnership certificate	UK and Channel Islands	
Immigration document, visa or work permit	Issued by a country outside the UK. Valid only for roles whereby the applicant is living and working outside of the UK. Visa/permit must relate to the non-UK country in which the role is based	
HM Forces ID card	UK	
Firearms licence	UK, Channel Islands and Isle of Man	
All driving licenses must be <i>valid</i>		
Group 2b: Financial and social history documents		
Document	Notes	Issue date and validity
Mortgage statement	UK	Issued in last 12 months
Bank or building society statement	UK and Channel Islands	Issued in last 3 months
Bank or building society account opening confirmation letter	UK	Issued in last 3 months
Credit card statement	UK	Issued in last 3 months
Financial statement, for example pension or endowment	UK	Issued in last 12 months
P45 or P60 statement	UK and Channel Islands	Issued in last 12 months
Council Tax statement	UK and Channel Islands	Issued in last 12 months

Letter of sponsorship from future employment provider	Non-UK only - valid only for applicants residing outside of the UK at time of application	Must still be valid
Utility bill	UK – Not mobile telephone bill	Issued in last 3 months
Benefit statement, for example Child Benefit, Pension	UK	Issued in last 3 months
Central or local government, government agency or local council document giving entitlement, for example from the Department for Work and Pensions, the Employment Service, HMRC	UK and Channel Islands	Issued in last 3 months
EU National ID card		Must still be valid
Cards carrying the PASS accreditation logo	UK, Isle of Man and Channel Islands	Must still be valid
Letter from head teacher or college principal	UK – for 16 to 19 year olds in full time education – only used in exceptional circumstances if other documents cannot be provided	Must still be valid

Applicants who aren't a national of the UK

An applicant who wants to do paid work and isn't a national of the UK must be able to show:

- one primary document
- two supporting documents

If an applicant is unable to provide this documentation they can't submit a DBS check. This is because the right to work in the UK can't be established. They can't use any other route.

Applicants for voluntary work who aren't UK nationals must use Route 1.

Non-UK nationals who are eligible for a DBS check and receiving payment for work, even if it is an allowance, for example a foster carer, must use the paid work route.

However, Route 1 can be used by adult household members:

- in a fostering household
- in a child-minding household
- in a host family
- living where 'work with children' takes place, for example, living in a boarding school