**Volunteer Role Profile**

**Role: Healthcare and Hospice Volunteer to Career**

**Volunteering location: Saint Michael’s Hospice, Crimple House, Hornbeam Park, Harrogate**

**Department: Inpatient Unit and Breathing Space Clinic**

**Line Manager: Jamie Watson/ Lisa Ward**

**Additional support: Helen Stols**

Our volunteers help power our vital support for people living with terminal illness and bereavement in our community. We are incredibly grateful for considering how you can help make a difference, while exploring your future direction, in this role.

*It is essential that volunteers adhere to the role description, undertake appropriate tasks only for which they have been trained and are clear about the boundaries of this role. If you are unsure about any task you have been asked to carry out, you should contact their line manager for advice. This is to ensure the safety and wellbeing of both patients and volunteers.*

**About the role:**

The successful applicant will be required to volunteer for 4hrs a day between 12-4 pm , one day per week over 16 weeks to cover induction, training, working alongside our clinical teams and creating a personal development plan.

Successful applicants will be supported by members of the clinical team during the program and have access to relevant learning opportunities.

Volunteer to Career is a great way to discover whether a career in healthcare is what you are looking for.

Successful applicants who wish to pursue a role in healthcare at the end of the 16 week program will be supported to do so.

Volunteer to Career volunteers will be working with our Inpatient and Breathing Space teams to create a warm and welcoming environment for our patients. Within the scope of your specialist training, you’ll make a difference to patients by supporting them with their individual needs**.**

**Volunteer to Career is kindly supported by Hospice UK, Helpforce and the Rank Foundation.**

**Key tasks:**

* Assist with tasks related to patient care, while receiving support and supervision from your assigned clinical staff member
* Duties include serving meals, personal care, bedmaking
* Interacting with patients – having conversations, listening and reading.
* Basic admin support where appropriate
* Adherence to infection control principles
* Maintain patient confidentiality and comply with our policies and procedures at all times

**Key skills/attributes required:**

* A confident and committed person- able to agree to 4 hrs per week at the hospice over 16 weeks
* Good communication skills
* Interest in supporting people living with terminal illness and bereavement, and the emotional maturity to do this

**Training requirements:**

1. **Volunteer induction**
2. **Regulatory training on our online learning platform, WeLearn**