**Volunteer Role Profile**

**Role: Bereavement Support Volunteer – Children and Young People**

**Volunteering location: Burton House or Lambert**

**Department: Just ‘B’ Children and Young People**

**Line Manager: Emma Parker**

*Through volunteering your time at North Yorkshire Hospice Care you are supporting those in our community who are experiencing terminal illness or bereavement. Volunteers are integral to the work of North Yorkshire Hospice Care and we would love to welcome you to our team.*

*It is essential that volunteers adhere to the role description, undertake appropriate tasks only for which they have been trained and are clear about the boundaries of this role. If volunteers are unsure about any task they have been asked to carry out, they should contact their line manager for advice. This is to ensure the safety and well-being of both clients and volunteers.*

**About the role:**

Just ’B’ provides children, young people and their parents/carers a safe and confidential space to express, explore and process their grief.

Bereavement Support Volunteers are integral in helping JustB reach more children, young people and their families, at one of the most difficult times of their lives.

Here at Just ‘B’ we have a proven track record in delivering high quality training and supervision which equips Volunteers to undertake direct work with our clients.

Just ‘B’ is part of the family of services operated by North Yorkshire Hospice Care.

**Key tasks:**

* To volunteer as a member of the Just ’B’ Bereavement Support Team and offer bereavement support to children and young people and their families. This may also include pre-bereavement work and JustB Respond work (where a sudden death impacts a community).
* To work collaboratively with all Just ’B’ and hospice Services, external professionals and organisations to enable the best possible continuity and support for clients.
* To support Just ‘B’ staff at events where appropriate. e.g. the ‘Light up a Life’ and external training events.
* To attend monthly supervision sessions as arranged by the supervisor as part of a peer group session and individual sessions.
* To attend additional training sessions regularly, including Safeguarding of CYP and adults.
* To maintain client records on an electronic system (training provided)
* To carry out the role in accordance with the law, the Hospice philosophy (including Behaviour Framework and organisational values), and the Hospice policies on equality of opportunity and collective responsibility, and other relevant professional guidelines.

Throughout your time with us we will conduct ongoing performance reviews relevant to your role. We also undertake Safer Recruitment practices such as references, enhanced DBS checks, appraisals and regular contact meetings.

**Key skills/attributes required:**

* An interest in supporting children and young people
* Ability to be empathetic and reflective
* Good communication skills
* Basic IT skills
* An understanding of Children and Young People safeguarding
* Keen to learn new theories and direct working schills with children and young people

**Training requirements:**

1. Volunteers will complete a 6 week, full day training course
2. One hour of additional training and CPD a month
3. Mandatory organisation online training